NACT's Switch Management & Business Analysis Tool
BAT-1000

The BAT–1000 is a Switch Management and Business Analysis Tool (BAT) that integrates with any telecommunications switching platform. As the account management solution for NACT's offerings, BAT-1000 stores subscriber and system configuration information, call detail records (CDRs), and information on pre- and postpaid transactions captured by the NACT switching system. BAT-1000 delivers the real-time insight needed to make business decisions.

The Bat-1000 Switch Management Solution is fully integrated with NACT's Ipax, Vinci and VinciSoft switches. Its Secure Web API provides external control over a wide array of features.

Prepaid Calling Cards
- Prepaid calling card activation/ deactivation
- Prepaid calling card provisioning
- Prepaid calling card account management

Carrier – Carrier
- Billing
- Carrier – Carrier automated customer shutdown on low balance
- Carrier reconciliation
- Profit and Loss reports for carrier
- Automated customer rate notification
- Profit routing

LCR Generation
- Monitor all wholesale carrier rates used by a customer (with all carrier codes)
- Make LCR calculations using both cost and quality factors
- User determined cost/reliability threshold values
- Ensures that carriers with low ASR's are not put into high choice routing positions

Distributor Management
- Assign credit limits
- Track and transfer inventory
- Send email warnings when credit is low
- Track sales rep commissions
- Full AR module
- P/L reporting by product and distributor

System Partition Capabilities
- Secure Web interface, allows for multi tiered access
- Each user can be assigned certain rights
- Specific features can be turned off through user-friendly check boxes
- Partitioned data

Reporting
- ASR reports
- CDR feeds or downloads
- Minute reports
- Code change report
- Carrier reconciliation reports
- Prepaid product liability
- Prepaid activations
- API Reports
- Sophisticated P/L reporting
- Product liability reporting
- And much more…

Customer Care
- View call records in real time
- Issue credits for calls or an overall basis to calling cards
- Enable or disable individual, or groups of cards, as required
- Track and report trouble tickets
- Track and report credits issued
- Assign ANIs

Let NACT's Portfolio of Revenue-Generating Products and Applications Help Your Business Thrive

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